Asociaţia CREDIS

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http://cisco.credis.ro ,

Technical Support Infrastructure Engineer @ CyberGhost VPN

The ideal candidate will be responsible for configuring and troubleshooting our product to resolve our customers' technical issues. You will support the customer by acting as the liaison between the customer and other internal teams. Your ability to work in complex networking environment will also make you an ideal candidate.

Primary Duties and Requirements:

- Performs monitoring on Cyberghost server fleet and networking devices, using the available tools;
- Performs troubleshooting activities to maintain the good functionality of the hardware and software systems, using the available tools;
- Performs installation, uninstallation and maintenance of the servers hardware and software;
- Participates in Infrastructure team projects;
- Capacity management;
- Analyzes the information collected from customers, proposes solutions, recommendations to other technical teams;
- Is involved in operational incidents or outages for advice and troubleshooting;
- Can configure and perform minimum difficulty scripting activities for automating day to day task;

Skills and experience:

- 2-3 years of experience in the IT field;
- Equivalent knowledge of CCNA routing & switching;
- Medium Linux knowledge
- Medium experience in at least one Linux distribution
- Medium knowledge of virtualization systems: KVM, VMware, Docker, Proxmox;
- Advanced knowledge of IPMi, iLO and other remote management utilities;
- Medium knowledge of Fujitsu, Dell, HP etc;
- Medium knowledge of Ansible;
- Advanced knowledge and working experience with utilities, monitoring and alerting platforms for servers and / or networking components;
- Very good English Skills

What we bring to the table:

- A fun, flexible and relaxed work environment;
- The chance to be part of an awesome, fun, high-performance team;
- Attractive salary package;
- A fast-growing company environment, which also means personal growth potential and new, challenging projects to work on;
- Support in adapting to the privacy and security industry and learning how to make the most of it;
- Constant training, both in using tools and assimilating new knowledge;
- Central office location;
- Flexible benefits on top of your salary (choose your favorite things from a wide range of options, including medical insurance, courses, and others).

Are you interested in this job? Apply at: jobs@academiacredis.ro